

Refund policy

Thank you for shopping with us and for helping local terminally ill children.

A full refund will be given under the following conditions:

- The article was incorrectly sized by our staff
- It was not of merchantable quality
- It was not fit for purpose

We do not give refunds under the following conditions:

- You have changed your mind
- You have damaged the goods yourself
- You were informed about the fault before your purchase
- If any furniture does not fit in your property when delivered and it has to be returned to the shop. In addition there will be a £30 fee to cover the cost of returning this.
- If you purchase furniture and then it will not fit in your car.

Please retain your receipt as proof of purchase.

This does not affect your statutory rights.