

## Introduction

Helen & Douglas House is a healthcare services facility, regulated by the CQC, providing children's hospice care for those aged from birth, up to 18 years. It is situated in East Oxford, and is easily accessed from the main arterial roads that serve Oxford – M40/A40 and A34.



## Services available

- Medically supported specialist respite (short breaks)
- Complex symptom control such as pain or seizure management.
- End of life care.
- Perinatal Palliative Care in situations where a potentially life limiting condition is diagnosed in a baby either before or after birth
- Access to 24-hour medical consultants and nursing advice.
- Emergency admissions – for medical and sometimes social reasons.
- Medically supported early transfer from hospital (as a stepping stone from hospital to home).
- Access to a full spectrum of expertise and facilities through day visits.
- Sibling support for brothers and sisters.
- Support for patients and family members.
- Bereavement support for family members.

## Referrals

Referrals will be considered for patients living within the areas of the following CCGs:

- Oxfordshire
- Bucks and Milton Keynes
- Berkshire
- Northamptonshire
- Wiltshire and Swindon

Anyone can make a referral to Helen & Douglas House.

Emergency referrals can be accepted and admitted within the day.

We are open to emergencies 365 days of the year. Respite admissions generally don't include Sunday nights.

# Who we are and what we do

Helen & Douglas House provides symptom control and a range of specialist palliative care for children and young people, up to the age of 18, who have life-shortening or life-threatening illnesses.

We offer medically supported short breaks (respite care) for the children and young people in its care and, where appropriate and possible, their families, siblings and carers.

We have eight single bedrooms for children. Two of the bedrooms are kept for emergency admissions, with up to six of the rooms available for short breaks or symptom management.

Families are welcome to stay if they wish, either in the room with their child or more usually, in one of the family flats available.

Helen & Douglas House is a charity and we rely almost entirely on public donations to fund the care we provide.

# For more information

Please get in touch:

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Website: [www.helenanddouglas.org.uk](http://www.helenanddouglas.org.uk)



Helen & Douglas House is a registered charity and no payment is requested from families or those who come for treatment, accommodation and care.

Registered Charity No: 1085951

