



## **ROLE PROFILE**

# **HOUSEKEEPING VOLUNTEER**

You will join a welcoming team and do a crucial role in keeping care and other areas clean in order to support local families using our service as well as our Care Team and wider staff.

### **RESPONSIBILITIES**

- Clean and reset children's and family rooms in Helen House when the families leave Helen House after their stay.
- Clean and keep tidy other care areas around the hospice to ensure a good environment for care and work is provided.

### **TIME COMMITMENT**

- We would ideally want you to volunteer for at least three to four hours each time you come in in order to ensure a room or set of rooms are properly cleaned
- A broad commitment of a year volunteering with the charity is desirable.

## **EXPERIENCE & TRAINING**

- There are no specific skills required, only a willingness to learn and take direction.
- You will be asked to complete several online mandatory training modules to increase your knowledge in the health and clinical areas.

## **QUALITIES REQUIRED**

- Approachable and friendly.
- Enjoys working as part of a team.
- Able to take direction and follow set guidelines and procedures

## **BENEFITS**

- Volunteers may claim reasonable travel expenses to and from shifts in line with the organisations expenses policy.
- Complimentary meal and drinks in-house when you volunteer for over three hours.
- Being part of a great Team. Meeting a variety of new people as well as develop skills and gain new experiences.
- A huge sense of satisfaction in knowing you are helping others and making a difference.