

# Sienna's story

'During our worst days of this virus, Francesca, and the hospice, made us feel less alone, eased our fears, and helped keep Sienna out of hospital. We were lucky, we got through our COVID-19 nightmare and it is thanks to supporters like you who help make the work of the hospice, and nurse Francesca, possible.'

Kay, Sienna's Mum

Sienna's family had symptoms of COVID-19 and Francesca, a Helen & Douglas House nurse specialist, saved their family from falling into crisis. Sienna (aged 8) has a severe form of epilepsy and needs 24/7 care.



Sienna at the hospice before the pandemic

# Toby's story

Toby is seven years old and has a rare, severe epileptic condition. Lockdown has been a difficult time for everyone. But for families like Toby's, it has been very hard. Especially when they all got symptoms of COVID-19 which is when they needed our help.

'We believe that if we hadn't had medical support from the hospice then Toby would have ended up in hospital, something we just couldn't face in our poorly state. We are so grateful to Helen & Douglas House for their support.'

Tim, Toby's Dad



Toby and his Dad Tim enjoying the sunshine

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